

# Nathan Sartain

Professional systems administrator transitioning to full stack web development.

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[www.natepad.com](http://www.natepad.com)

[github.com/natepad](https://github.com/natepad)

## EXPERIENCE

### **Francis Marion University, Florence, SC** — *Systems Administrator*

SEPTEMBER 2018 - MARCH 2019

Responsible for management of all campus servers as well as the management of two VMware environments spanning two domains. Managed VPN via Palo Alto GlobalProtect; maintained and assigned MFA tokens and user profiles. Managed SSL certificates for ADFS, faculty and staff email filtering via Securence, DNS mapping, and multiple SQL, file, print, and license servers. Established a backup protocol and monitoring service using the Veeam environment. Migrated from an on-prem ERP to a cloud based one with Ellucian Colleague and from an Exchange email environment to Office 365.

### **Francis Marion University, Florence, SC** — *Director of Desktop Support*

APRIL 2016 - SEPTEMBER 2018

Hired, trained, and managed both full-time staff and student workers. Scheduled student workers taking into account class hours and maximum hours available due to financial aid restrictions. Represented Campus Technology by delivering orientation presentations to all incoming freshmen and their parents every year. Managed multiple concurrent projects, accounting for priority and deadlines, to ensure the continued productivity of the learning environment.

### **Francis Marion University, Florence, SC** — *Senior Desktop Support Technician*

SEPTEMBER 2010 - APRIL 2016

Selected to join the second year of the FMU Leadership Fellows, a program that recognizes the leadership potential of community members and provided a year of opportunity to focus that leadership to the betterment of the university. Provided exceptional customer service and training while troubleshooting and resolving software and hardware issues (e.g. TCP/IP troubleshooting, malware and virus removal, etc.). Provided training and support for software such as Outlook, Windows, OS X, Aruba ClearPass QuickConnect, and Blackboard.

## EDUCATION

### **University of Connecticut Coding Boot Camp, Hartford, CT**

NOVEMBER 2019 - PRESENT

### **Florence-Darlington Technical College, Florence, SC** — *AAS Computer Technology*

SEPTEMBER 2006 - JUNE 2008

## PROFICIENCIES

Inventory Management, Technical Documentation, Software Training and Support, Problem Solving, Hardware and Software Troubleshooting and Repairs, Customer Service, Cost Management, Technical Team Management

## SOFTWARES/PLATFORMS

Active Directory, Group Policies, VMware, Dell iDRAC, Google Cloud, Office 365, Linux (Ubuntu), DNS mapping, SQL Server, PaperCut, Blackboard, ADFS, SAML SSO, Salesforce, Veeam, Palo Alto GlobalProtect

## PROGRAMMING LANGUAGES

JavaScript, CSS (and the Bootstrap library), HTML, Python (and the Django web framework), Node.js (and the Express web framework), Java